

# **Dr. Laura McNeill**

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## **EDUCATION**

Ph.D., Instructional Leadership, Instructional Technology Concentration, University of Alabama

Dissertation: *Teaching presence and engagement behaviors in an online computer applications course: A theoretical framework and empirical analysis*

M.S., Interactive Technology, University of Alabama, Tuscaloosa, AL

M.A., Journalism and Public Relations, The Ohio State University, Columbus, OH

B.A., English, Clarion University of Pennsylvania, Clarion, PA

## **APPOINTMENTS**

Assistant Professor of Instructional Technology

August 2021 - present

Program Coordinator, MA Program in Instructional Technology

UA Graduate School Faculty, Associate Member

Department of Educational Leadership, Policy, and Technology Studies (ELPTS)

The University of Alabama, Tuscaloosa, AL

- Teach 6 courses for the Instructional Technology Ph.D. and M.A. curriculum
- Teach 3 courses for the CAT curriculum
- Advise 80 Instructional Technology M.A. students
- Oversee the Instructional Technology internship program for M.A. students, including coordination with external Fortune 500 companies
- Develop a strategic direction for the Instructional Technology M.A. Program
- Collaborate with the Instructional Technology faculty to evaluate curriculum needs and track student outcomes
- Lead all administrative and logistical decisions related to the Instructional Technology M.A. program, including recruitment, admissions, and enrollment
- Use social media, email, alumni referrals, testimonials, newsletters, and websites to build the Instructional Technology M.A. Program and UA brand
- Engage numerous marketing channels to communicate with and recruit 40+ prospective students annually, focusing on strong and diverse applicants
- Advise students during employment searches, including resume review, portfolio review, and writing recommendation letters
- Liaise with the Graduate School, College of Continuing Studies, and the UA Career Center for program support
- Coordination of technology tool workshops for graduate students, including Adobe Creative Cloud products and Articulate 360
- Serve on 7 Ph.D. Instructional Technology dissertation committees annually

## **PROFESSIONAL EXPERIENCE**

Senior Instructional Designer, Team Lead, & Assistant Vice President Regions Bank, Birmingham, AL	2018 – 2021
Adjunct Faculty, Instructional Design & Technology Program Samford University, Birmingham, AL	2017 - 2019
Adjunct Faculty, College of Education University of Alabama, Tuscaloosa, AL	2017 - 2020
Leadership Trainer Ascension Health Care, Birmingham, AL	2017 - 2018
Instructional Designer (Remote, Freelance) iLaw, Tuscaloosa, AL	2017 - 2018
Instructional Design Manager University of Alabama at Birmingham, Birmingham, AL	2016 - 2017
Instructional Designer University of Alabama	2015 - 2016

### **TEACHING EXPERIENCE**

#### **Graduate, University of Alabama**

CAT 531	Computer-Based Instructional Technologies
INTE 532	Instructional Technology Design
INTE 533	Online Teaching & Learning
INTE 539	Instructional Technology Internship
INTE 540	Planning & Managing Technology Projects
AIL 604	Distance Technologies
AHE 688	Mentored Teaching

#### **Graduate, Samford University**

IDTE 551	Instructional Design I
IDTE 570	e-Learning
IDTE 575	Issues and Trends in Instructional Design and Technology
IDTE 599	Advanced Practices in Instructional Design and Technology

#### **Undergraduate, University of Alabama**

CAT 200	Computer Education Applications
CAT 100	Computer Concepts and Applications

## **Dissertation Committee Membership**

### **2022**

Beavers, B. (Completed)

### **2023**

Fike, J. (In progress)

Ramaiah, S. (In progress)

Jess, S. (In progress)

Mackey, V. (In progress)

Westerlund, J. (In progress)

LaRue, A. (in progress)

Searight, E. (in progress)

## **Mentored Teaching**

Summer 2022

Jill Westerlund (Ph.D. program)

Spring 2023

Tucker Johnson (MA program)

Dana Hooper (MA program)

Mary Lou Jones (MA program)

Amy Bethke (MA program)

Summer 2023

Chris Jenks (Ph.D. program)

Sierra Wyatt (MA program)

Jennifer Ropa (MA program)

Emily Covington (MA program)

## **Instructional Technology Interns**

Fall 2022 – 6 Interns (1 Ph.D. student, 5 M.A. students)

Spring 2023 – 12 Interns (2 Ph.D. students, 10 M.A. students)

Summer 2023 – 3 Interns (3 MA students)

## **UNIVERSITY & DEPARTMENT SERVICE**

2023 Invited Speaker, Clinical Faculty Connections  
University of Alabama

2023 Mentor, CV Feedback Session  
2023 Southeastern Universities Graduate Research Symposium (SUGRS)

2023 Invited Speaker, Social Media Strategies for Higher Education  
Higher Education program, ELPTS, University of Alabama

2023 DEI Member, ELPTS Faculty Search Committee  
Assistant Professor of Elementary Social Studies (Tenure Track)

2023 Supplemental Faculty Travel Awards Committee  
College of Education, University of Alabama

2023 GRA Community Development Committee

2023 College of Education, University of Alabama  
Member, Academic Advising Association  
University of Alabama

2022 Special Education and Multiple Abilities Research Faculty Search Committee  
*Office of Juvenile Justice Delinquency Prevention Grant, Project PROTECT*

2022-23 Instructional Technology Faculty Search Committee (Associate/Full Professor)

2022 Faculty Representative and Student Recruiter  
[Executive Ed.D. Program Promotional Video](#)

2021-23 Undergraduate Scholarship Awards Committee Member

2021-23 College of Education DEI Committee Member

2021-23 College of Education Technology Advisory Committee (TAC) Member

2021-22 Instructional Technology Faculty Search Committee (Assistant Professor)

2018 Technology Educational Research Conference, Design Chair

### INTERNATIONAL SERVICE

2023 AECT Conference Reviewer

2022 IAFOR International Conference Senior Reviewer

### NATIONAL SERVICE

2022 AECT Conference Volunteer

### PROFESSIONAL SERVICE

2023 Invited Speaker, ChatGPT: Opportunity or Controversy  
Florida Instructional Designer Network - Professional Development Series

2023 Invited Speaker and Coach, *Marketing 405, Nonprofit Strategies and Entrepreneurship* (Four pitch & critique meetings)  
The University of Alabama at Birmingham

2022 Invited Speaker/Presenter, *All About Rubrics*  
Topkit.org (Teaching Online Preparation Toolkit)

2020 Invited Speaker, *Hogwarts School of Leadership*. The University of Alabama at Birmingham, *Developing a Leadership Program for Gringotts Bank*

2017 Participant, Faculty Rubric Committee, University of Alabama at Birmingham

2015 Project Reviewer, C2L (Connect to Learn) Conference

2015 Breakout Leader, Women in Leadership Conference, Florida State University

### RESEARCH

#### Book Chapter

**McNeill, L.** (December 2023). Micro Investment, Big Reward: Leveraging Microlearning for Engagement and Student Success. *Handbook of Research in Online Learning*. Brill Publishing.

#### Peer-Reviewed Journal Articles

**McNeill, L.** & Bushaala, S. (December 2023). *The Transformative Power of Teaching Presence: Effective Teaching Presence as Defined by Online Students*. *Frontiers in Education*. (accepted)

**McNeill, L.** & Fisk, D. (2022). Microlearning through the Lens of Gagne's Nine Events of Instruction: A Qualitative Study. *Tech Trends*.  
<https://doi.org/10.1007/s11528-022-00805-x>

Beavers, B., Rice, M., **McNeill, L.**, Benson, A. (2022). An Exploration of a Cohort Model Hybrid Ph.D. Program. *Tech Trends*. 66. <https://doi.org/10.1007/s11528-022-00745-6>

**McNeill, L.**, Rice, M., & Wright, V. (2019). A Confirmatory Factor Analysis of a Teaching Presence Instrument in an Online Computer Applications Course. *Online Journal of Distance Learning Administration*. 23(4).

**McNeill, L.** (2017). The Social Media Literacy Connection: Student Engagement in Online Learning, *Midsouth Literacy Journal*, 2(2).

#### **Peer-Reviewed Journal Articles (in progress)**

**McNeill, L.**, Moon, J., & Edmonds, C. (2023). *Student Engagement in a Gamified Learning Environment: A Data Mining Approach*. (in progress)

**McNeill, L.** & Bushaala, S. (2023). *Instructional Technology Students' Reflections on A Virtual Internship Program*. (in progress)

**McNeill, L.** (2023) *Designing an Effective, Self-Directed Opioid Curriculum Initiative for a Public Agency Grant* (in progress)

#### **Conference Proceedings**

McNeill, L., Beavers-Forrest, B., Rice, M. & Benson, A. (2022). Undergraduate Students' Experiences with Online Microlearning through the Lens of Gagné's Nine Events of Instruction. In E. Langran (Ed.), *Proceedings of Society for Information Technology & Teacher Education International Conference* (pp. 945-950). San Diego, CA, United States: Association for the Advancement of Computing in Education (AACE). Retrieved April 3, 2023 from <https://www.learntechlib.org/primary/p/220835/>.

Rice, M., Wright, V., McMath, J., **McNeill, L.**, Wilson, M. (2019). Virtual Reality: Offering Virtually Unlimited Applications. *Proceedings of the World Conference on E-Learning*. New Orleans, LA: Association for the Advancement of Computing in Education (AACE).

McNeill, L., Rice, M., & Wright, V. (2019). An Exploratory Factor Analysis of a Teaching Presence Instrument and the ICAP Framework in an Online Computer Applications Course. In G. Marks (Ed.), *Proceedings of Global Learn 2019-Global Conference on*

*Learning and Technology* (pp. 310-317). Princeton-Mercer, NJ: Association for the Advancement of Computing in Education (AACE).

McNeill, L. (2017). *A Team Approach to Building Quality Learning Objects*. Distance Learning Administration Conference, Jekyll Island, SC.

McNeill, L., Wright, & V., Rice, M. (2016). *Advantages and Barriers to Using Social Media in Online Education*. Distance Learning Administration Conference, Jekyll Island, SC.

### **Peer-Reviewed Conference Presentations**

**McNeill, L.,** Moon, J., & Edmonds, C. (2023, October). *Student Engagement in a Gamified Learning Environment: A Data Mining Approach*. AECT, Orlando, FL. (*in progress*)

**McNeill, L.** & Bushaala, S. (2023, October). *The 100% Virtual Internship: Benefits, Challenges, and Lessons Learned*. AECT, Orlando, FL. (*in progress*)

**McNeill, L.** (2023, October). *Transforming the ALAHOPE Team Structure: Impacting Grant Work Efficiency and Effectiveness as an Instructional Designer*. AECT, Orlando, FL. (*in progress*)

Benson, A. & **McNeill, L.** (2023, October). Effective ID-faculty SME collaboration and power dynamics. Panel Presentation, AECT, Orlando, FL. (*in progress*)

**McNeill, L.** & Feldman, S. (2023, August). *DESIGN: Designing an Effective, Self-Directed Opioid Curriculum Initiative for a Public Agency Grant* (*in progress*)

Moon, J., **McNeill, L.,** Edmonds, C. (2023, May). *Gamification system design for promoting heterophily in accounting education*. iLRN 2023 Practitioner Stream.

**McNeill, L.** (2023, January). *Effective Teaching Presence as Defined by Online Learners*. The IAFOR International Conference on Education in Hawaii (IICE2023). Honolulu, HI.

**McNeill, L.** (2022). *Instructional Technology Students' Reflections on a Virtual Internship Program*. The 5<sup>th</sup> Conference on Innovative Research in Education (IRECONF). Amsterdam, Netherlands.

Rice, M., Beavers, B., Benson, A., & **McNeill, L.** (2022) *What Matters Most? Students' Experiences in a Hybrid Instructional Technology Ph.D. Program*. Association for Educational Communications and Technology (AECT), Las Vegas, NV.

**McNeill, L.** & Beavers, B. (June 2022) *Put Your Oxygen Mask on First: Using Mindfulness to Show up as Your Best Self in the Classroom*. Alabama Educational Technology Conference (AETC). Mobile, AL.

**McNeill, L.** (June 2022). *Fast, Focused, & Flexible: Microlearning Strategies to Boost Learner*

*Engagement & Success*. Alabama Educational Technology Conference (AETC). Mobile, AL.

**McNeill, L.,** Rice, M., Benson, A., Beavers, B. (April 2022). Undergraduate Students' Experiences with Online Microlearning through the Lens of Gagne's Nine Events of Instruction. *Proceedings of SITE 2022 - Society for Information Technology & Teacher Education*. San Diego, CA: Association for the Advancement of Computing in Education (AACE). ISBN 978-1-939797-61-2. <https://www.learntechlib.org/primary/p/220835/>

Beavers, B. & **McNeill, L.** (March 2022). *Using Mindfulness to Create a Balance Between Living, Working, and Learning*. The Conference on Meaningful Living and Learning in a Digital World, University of West Georgia, Savannah, GA.

McNeill, L. (2019). *Quantitative Assessment of a Teaching Presence Instrument in an Online Computer Application Course*. Mid-South Educational Research Association, Annual Meeting, New Orleans, LA.

Rice, M., Wright, V., McMath, J., **McNeill, L.,** Wilson, M. (2019). *Virtual Reality: Offering Virtually Unlimited Applications*. E-Learn - World Conference on E-Learning. New Orleans, Louisiana: Association for the Advancement of Computing in Education (AACE).

**McNeill, L.,** Rice, M., & Wright, V. (2019). *An Exploratory Factor Analysis of a Teaching Presence Instrument and the ICAP Framework in an Online Computer Applications Course*. Global Learn 2019. Princeton-Mercer, New Jersey: Association for the Advancement of Computing in Education (AACE).

McNeill, L. (2018). *Virtual Office Hours: Bridging Student Isolation in Online Learning*. International Perspectives on University Teaching and Learning Symposium, Orlando, FL.

McNeill, L. (2018). *Assessing Student Engagement in Online, Asynchronous College Courses*. Mid-South Educational Research Association Annual Conference, Pensacola, FL.

Berner, E., Feldman, S., Ozaydin, B., & **McNeill, L.** (2017). *Innovative Approaches in Informatics Education*. American Medical Informatics Association, Annual Symposium, Washington, DC.

McNeill, L. (2017). *A Team Approach to Building Quality Learning Objects*. Distance Learning Administration Conference, Jekyll Island, SC.

McNeill, L. (2017). *A Team Approach to Building Quality Learning Objects*. Distance Learning Administration Conference, Jekyll Island, SC.

**McNeill, L.,** Wright, V., & Rice, M. (2016, June). *Advantages and Barriers to Using Social*

*Media in Online Education*. Distance Learning Administration Conference, Jekyll Island, SC.

### **Conference Presentations**

**McNeill, L.** (Nov. 2022). *Structuring Effective Asynchronous Online Courses Using Gagne's 9 Events*. Alabama Instructional Design Network (AIDN) Fall Forum Conference, Birmingham, AL.

**McNeill, L.** (Nov. 2022). *Boosting Teaching Presence & Learner Engagement Using Flip*. Alabama Instructional Design Network (AIDN) Fall Forum Conference, Birmingham, AL.

**McNeill, L., & Jarnigan, K.** (2019). *Make Face-to-Face Teaching Life Easier: Borrow These Six Online Best Practices*. Samford University Conference on Teaching and Learning, Homewood, AL.

McNeill, L. (2019). *The IDEA Model: A Collaborative Instructional Design Approach*. Transforming the Teaching and Learning Environment Conference, University of Idaho, Moscow, ID.

McNeill, L. (2018). *Virtual Office Hours: Bridging Student Isolation in Online Learning*. International Perspectives on University Teaching and Learning Symposium, Orlando, FL.

McNeill, L. (2018). *Testing the Burch Engagement Survey for Students (BESS)*. Alabama School Library Association Conference, Corner, AL.

McNeill, L. (2018). *Learner Engagement in Online Asynchronous Courses*. AETC Conference, Birmingham, AL.

McNeill, L. (2018). *Learner Engagement: Quantity and Quality of Contact between Students and Instructors in Online, Asynchronous Courses*. TERC, Technology, Educational Research Conference, University of Alabama, Tuscaloosa, AL.

McNeill, L. (2018). *Does Major Matter? Exploring Learner Engagement in Online, Asynchronous Courses*. ESPRMC Graduate Research Symposium, University of Alabama, Tuscaloosa, AL.

McNeill, L. (2017). *REACT: A Case Study: Best Practices for Building an Interactive Online Course from a Face-to-Face Format*. Scholars Institute, Huntsville, AL.

McNeill, L., & Bertrand, B. (2017). *Promoting Individual Teamwork Skills in Online Graduate Education: Technology Tools and Best Practices*. Scholars' Institute, Tuscaloosa, AL.

McNeill, L. (2017). *The IDEA Model Conceptual Framework*. ESPRMC Graduate Research



Symposium, University of Alabama, Tuscaloosa, AL.

McNeill, L. (2017). *Social Media Benefits and Barriers in Distance Learning*. Pennsylvania's State System of Higher Education Virtual Conference, Harrisburg, PA.

McNeill, L. (2016). *Social Media & Learning Engagement in Online Education*. USCA National Distance Learning Week Virtual Conference, Aiken, SC.

McNeill, L., & Hodges, J. (2016). *IDEA 3.0: A Team Approach to Building Quality Courses*. USCA National Distance Learning Week Virtual Conference, Aiken, SC.

McNeill, L., & Moon, J. (2016). *Ditch the Default, Engage the Learner: Presentation Best Practices*. Scholars Institute, Huntsville, AL.

### **Professional Publications**

McNeill, L. (2019). *New Technology Tools: How to Achieve Successful Student Buy-In*. Peergrade.io.

McNeill, L. (2018). *Three Keys to Career Success: Action, Accomplishment, & Ability to Pivot*, In N. Desravines (Ed.), *Women Leaders: Inspiring Stories*. (pp. 149-161). WomElle Corp.

### **Grants**

2023 \$500,000 (pending)

2023 \$445 (pending)  
*HOPE: Harnessing Opportunities for Promoting Heterophily and Engagement in Finance Education through Gamification*  
College of Education's Diversity, Equity, and Inclusion Teaching and Programming Small Grants Program, The University of Alabama

2023 \$750 (funded)  
*The Oxford Experience, Oxford, England*  
College of Education Faculty Travel Awards 2022-2023  
University of Alabama

2023 \$500 (funded)  
*The Oxford Experience: Pilot Program for UA IT Ph.D. Students*  
The Office for Academic Affairs and the Capstone International Center (CIC) International Travel Funding, The University of Alabama

2022 \$12,000 (unfunded)

*An Exploration of Gamification's Impact on Marginalized Students' Engagement Behaviors using ClassCred as an Online Discussion Board Platform*  
ORED Small Grants Program, College of Education, The University of Alabama

2022 \$500 (funded)

*Instructional Technology Students' Reflections on a Virtual Internship Program*  
The Office for Academic Affairs and the Capstone International Center (CIC)  
International Travel Funding, The University of Alabama

2021 \$6,000 (unfunded)

*An Evaluation of Teaching Presence Impact on Students' Online Engagement Behaviors*  
ORED Small Grants Program, College of Education, The University of Alabama

2017 \$5,000 (funded)

*An Investigation of Performance Attributes of Individual Teamwork Skills in Online Graduate Education*, Quality Enhancement Program, The University of Alabama at Birmingham

## AWARDS

2023 Journal Article Award (nominated)

Division of Distance Learning (DDL) of the Association for Educational Communications and Technology (AECT)

2023 W. Ross Palmer Service to Students Award

University of Alabama

2020 College of Education Annual Honors Day

University of Alabama, Honorable Mention, Dissertation Research

2019 James E. McLean Outstanding Paper Award

Mid-South Educational Research Association, Annual Conference

2019 Most Outstanding Graduate Student – Research in Instructional Technology Ph.D.

The University of Alabama, College of Education

2017 *An Investigation of Performance Attributes of Individual Teamwork Skills in Online Graduate Education*, Quality Enhancement Program, The University of Alabama at Birmingham

2017 University of Alabama at Birmingham Provost Award for Transformative Online Courses  
*Advanced Medical Nutrition*

2017 University of Alabama at Birmingham Provost Award for Transformative Online Courses  
*Foundations in Low Vision*

## AFFILIATIONS AND MEMBERSHIPS

- Society for Information Technology & Teacher Education (SITE)
  - Instructional Design SIG
  - Teaching & Learning with Emerging Technologies SIG
- Association for Educational Communications and Technology (AECT)
  - Research & Theory Division

- Design & Development Division
- Emerging Learning Technologies Division
- Distance Learning Division
- Quality Matters Instructional Designers Association (QM)
- National Center for Faculty Development & Diversity
- The Learning Guild
- Alabama Instructional Design Network (AIDN)
- Florida Instructional Designer Network (FL-IDN)
- COE & ELPTS Writing Groups (faculty and Ph.D. students)

## CERTIFICATIONS

<i>Excellence in Online Teaching</i>	2023
The University of Alabama	
<i>Teaching Online Certificate</i>	2021-2022
The University of Alabama	
Yellowdig	June 2022
Instructor & Designer Certificate	
Udemy	May 2022
Project Management for Instructional Designers Certificate	
<u>Graduate Certificate in College Teaching</u>	2018
<u>Online Educator Certificate</u>	2018

## PROFESSIONAL DEVELOPMENT

Book Publishing	Mar 2023
Southeastern Universities Graduate Research Symposium, UA	
Finding Your Identity as a Clinical Faculty Member	Mar 2023
University of Alabama	
Applying for Foundation Funding	Mar 2023
University of Alabama	
Visual Methodologies: Reflecting on Research with Visual Materials	Mar 2023
NVIVO	
Reconnecting with Fun in Your Academic Work	Mar 2023
University of Alabama	
Clinical Faculty Work-Life Balance	Feb 2023
University of Alabama	
Mixed Methods Research with NVivo	Feb 2023
NVIVO	
Building Networks of Support in Academia	Feb 2023
University of Alabama	
Cultivating Rest in a Busy Time	Nov 2022
University of Alabama	
October Virtual Grants Lunch & Learn: NSF & NIH	Oct 2022
University of Alabama	

Compassion for Your Inner Critic University of Alabama	Oct 2022
Satisfaction & Sustainability in the New Semester University of Alabama	Oct 2022
Ethics in 8 University of Alabama	Aug 2022
Office of Research & Economic Development's (ORED) Small Grants Program University of Alabama	Aug 2022
Introduction to Grants in the College of Education University of Alabama	Aug 2022
Prezi How to Craft Messages that Inspire Action University of Alabama, College of Continuing Studies	May 2022
Initial Experience Workshop University of Alabama	April 2022
Renewable Contract Faculty Information Session 7Taps	April 2022
Microlearning Conference Alabama Instructional Design Network	April 2022
Unconference 2022 Learning Solutions	April 2022
How to Achieve 90%+ Learner Engagement with Collaborative Learning Blackboard Digital Teaching Symposium	April 2022
Using Online Course Templates for Non-Traditional Programs Blackboard Digital Teaching Symposium	April 2022
Blackboard + Microsoft 365 for Mobile First Learning Blackboard Digital Teaching Symposium	April 2022
Achievement Unlocked!: Using Gamification to Increase Student Engagement and Motivation	April 2022
Quality Matters <i>Pivot Training</i>	2022
College of Education <i>COE Mentoring Program</i>	2021-2022
College of Education, University of Alabama <i>More than Click &amp; Submit: How to Develop Interactive Content</i>	2021
United States Distance Learning Association <i>Enrollment Builder Best-Practice Virtual Conference</i>	2021
Regional Educational Laboratory at WestEd <i>Effective Survey Design and Communication of Survey Results</i>	2021
The University of Alabama's College of Education <i>Assessment Annual Report Workshop</i>	2021
The University of Alabama College of Arts & Sciences <i>The Art of Teaching and the Science of Documenting Learning Outcomes</i>	2021
The University of Alabama Libraries, Research and Social Science <i>Getting Started with NVivo</i>	2021
The University of Alabama Libraries, Research and Social Science	

<i>NVivo and Literature Reviews</i>	2021
The University of Alabama Graduate School	
<i>Workshop for Graduate Program Directors and Chairs</i>	2021
The University of Alabama College of Education	
<i>Writing Force Retreat</i>	2021
The University of Alabama Office of Information Technology	
<i>Creating Animated Images using Adobe Spark Mobile</i>	2021
The University of Alabama	
<i>ELPTS Junior Faculty Group</i>	2021
The University of Alabama Office of Information Technology	
<i>Cybersecurity Champion</i>	2021
Agile Development Process Training, Allen Interactions,	2018
SAM (Successive Approximation Model) Training, Allen Interactions	2018
What is Gamification and How Can It Promote a Growth Mindset?	2018
How Do Mini Lectures Improve Student Engagement?	2018

### **PROFESSIONAL ABILITIES**

- 10+ years of experience in designing, developing, and delivering digital learning solutions
- Team lead for a 42-course Leadership/HR/Corporate Support/DEI portfolio
- Supervision of instructional designers, video production teams, graphic designers
- Extensive project management experience
- Strong communication and problem-solving skills; ability to work with executives, managers, and subject matter experts across multiple and varied functional teams
- Use data, stakeholder/subject matter expert feedback, user experience, and professional experience/judgment to develop effective course/curriculum content
- Diagnose/deliver learning strategies to impact leadership, quality, and engagement

### **RELATED PROFESSIONAL SKILLS**

- Instructional Design (including Curriculum Design, Development, and Delivery)
- Quality Matters (Higher Education Guidelines for Quality Review)
- ISTE & AECT Accreditations
- Online Learning/Digital Solutions
- SME/Stakeholder Consultation and Coordination
- Executive Leadership Development/Training
- Adobe Creative Suite including Photoshop and Premiere Pro (video editing)
- Articulate 360 (Rise/Storyline)
- Camtasia
- Audacity (podcasting, audio)
- MS Office including MS Project (Project Management)
- Assessment tools (Peergrade.io, Rubrics, etc.)
- Canvas LMS
- Blackboard LMS
- Moodle LMS
- User Experience (UX)

## **Television Broadcasting, Social Media, and Public Relations Experience**

- *Social Media and Web Content Manager, Spring Hill College, Mobile, AL*
- *News Anchor and Medical Reporter, WTVY NEWS 4, Dothan, AL*
  - *Best News Anchor, AP Broadcasters Association*
  - *Best Specialized Reporter, AP Broadcasters Association*
- *Weekend News Anchor and Reporter, WWNY-TV 7, Watertown, NY*
  - *Special Mention, Ft. Drum, AP Broadcasters Association*
- *Marketing and Media Relations Consultant, Delta Group, Buffalo, NY*
- *Public Relations Director, Niagara Falls Medical Center, Niagara Falls, NY*